

# **SkillsUSA Maryland State Championship Collision Damage Appraisal Contest Update**

March 13, 2025

Dear Students and Instructors:

This letter contains information competitors will need to know on the day of the SkillsUSA Maryland Collision Damage Appraisal state competition.

On Saturday March 29th, 2025, contestants are to report to Mudgett's Auto Body promptly at 8:00 am for orientation. Mudgett's is located at 2960 Dede Rd Finksburg, MD 21048. There will be staff to assist you in parking. You will be given an overall explanation of the areas of the Collision Damage Appraisal and given an itinerary for the day.

There are four areas that the competitors will compete in, and they are: Front end damage, quarter panel replacement, total loss valuation and customer service & interview. Each competitor will receive a number, and they will have a number square in the office at their designated workstation.

***After the competition begins there is to be no communication between the competitors and the visitors in the contest areas, this may cause disqualification of the competitor. Please bear in mind that this event is held at a private working body shop. There will be designated areas for contestants as well as parents, family and friends. If you leave your designated areas or attempt to communicate with the students during the contest you may be asked to leave the property and the student will be disqualified.***

**Front end damage estimating segment:** the contestant will compose a collision damage estimate for a vehicle involved in a front end collision. They will be provided electronic estimating software and equipment necessary to complete the task. Equipment to take needed photos will also be provided. The estimate quality and accuracy will be scored.

**Quarter panel replacement estimating segment:** the contestant will compose a collision damage estimate for a vehicle with quarter panel damage that requires replacement. They will be provided electronic estimating software and equipment necessary to complete the task. Equipment to take needed photos will also be provided. The estimate quality and accuracy will be scored.

**Total loss valuation segment:** the contestant will complete a total loss inspection report. They must correctly identify options and condition ratings. The evaluation will be scored for quality and accuracy.

**Customer service & mock interview segment:** the contestant will conduct a simulation to review and explain a collision damage estimate to a customer. They will also participate in a mock interview for employment using a hard copy of their resume.

Each contestant must bring two printed copies of their resume. Attached is also a copy of the estimate that they will explain to the customer for the customer service segment.

The competitors will start in one of the four areas of the competition and rotate through each area. Each segment will last 1 hour, with 10 minutes in-between to prepare for the next segment. There will be a session to familiarize the contestants with CCCONE. The contestants will have 45 minutes for lunch. If a contestant finishes their segment early, they will need to go to their assigned square in the Collision Damage Appraisal area. The customer service simulation will be held at the start of the competition.

If there are any questions concerning the competition, please feel free to contact me at [EEzzo@geico.com](mailto:EEzzo@geico.com)

Sincerely,

Liz Ezzo

Collision Damage Appraisal Contest Chair